THN Patient Attribution Grid

Question	aetna	BlueCross BlueShield	bright	health team advantage*	Humana.	Medicare	UnitedHealthcare
How are patients initally attributed to a PCP?	 Patient selects PCP during open enrollment If no PCP selected, patient is assigned to a PCP based on claims (Through claims for Commercial plan) 	 Patient selects PCP during open enrollment If no PCP selected, patient is assigned to a PCP based on zip code If no PCP identified, patient is contacted to select a PCP (Through claims for Commercial plan) 	 Patient selects PCP during open enrollment If no PCP selected, patient is assigned to a PCP based on claim 	Patient selects PCP during open enrollment	HMO - Patient selects PCP during open enrollment PPO - Patient is assigned to a PCP based on claims	Patients are attributed to a PCP based on claims and plurality of PCP services	1. Patient selects PCP during open enrollment 2. If no PCP selected, patient is assigned to a PCP based on claims
Does Payor accept attribution correction requests from THN?	Yes, if the PCP was assigned through claims for Medicare Advantage only	NO	NO	YES	Yes, twice per year	No, but THN will reattibute patients to other THN providers based on claims	Yes, for Medicare Advantage only
If the payor does not accept attribution correction requests from THN, does the patient need to request the change from the payor?	Yes, if the Patient selected the PCP and for Commercial plan	YES	YES	Payor will accept requests from THN as well as patient	Payor will accept requests from THN as well as patient	NO	Yes, for Commercial plan
Does the practice need to contact patient to confirm PCP before submitting an attribution correction request to THN?		NO, payor does not accept requests from THN	NO, payor does not accept requests from THN	YES	YES	YES	YES
Does the payor attribute patients to Nurse Practioners and Physician Assistants?	YES	YES	NO	YES	NO	YES	YES
Does the payor attribute patients to Specialists?	Endocrinology, Oncology, Rheumatology, Pulmonology, Cardiology, Nephrology, OB/GYN, or Gastroenterology	Cardiology, Endocrinology, OB/GYN and Midwives (for Commercial plan only)	NO	NO	NO	YES	NO
Does the payor allow reattribution outside THN ACO?	YES	NO	NO	NO	YES	NO	YES